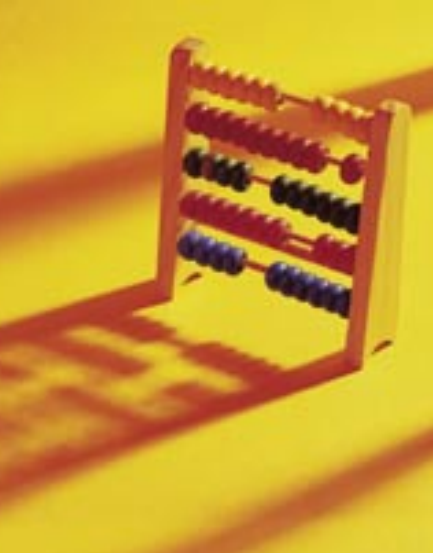


Comstar Support Services



“We don’t just
consider it
your system –
it’s our
system too”

Understanding the client’s needs

To ensure the seamless introduction of Oracle Applications support services, Comstar consultants undertake a thorough, initial review of the client’s system, learning about its technical architecture, the way in which the client is currently using it, discussing future aspirations and balancing these with Comstar’s recommendations for getting the best from Oracle Applications.

Optimum configuration

Oracle Applications encompass a large number of modules. Comstar’s consultants offer an in-depth understanding of both the day-to-day user and business requirements of the system and of its technical architecture to enable the modules to be utilised to their full potential.

Comprehensive and flexible support

Comstar supports all areas of the Oracle database and the Oracle Applications system, offering an experienced and flexible approach. Support services can be tailored for just one Oracle Applications module, or a full range, to provide 24 x 7 support - or just during office hours, to complement in-house services or a full end-to-end partnership - or indeed, any combination of these.

- **Database Administration:** Comstar’s consultants have an excellent understanding of the Oracle database, the Applications’ technology stack, Applications’ technology, and the inter-operability of these components, providing clients with proactive, reliable and highly competent DBA support.
- **Technical Development:** Comstar not only have the skills to implement extra functionality and enhancements to the day-to-day working of the system, but are there to bridge the support gap when such non-supported enhancements are made.
- **Functional and Business Support:** Oracle Applications are highly complex and exceptionally powerful business tools. To keep systems functioning to their full, Comstar are on hand to help users quickly and effectively resolve day-to-day queries and issues relating to the Applications.

With extensive experience of working with clients ranging from small and medium sized private companies to large corporates, Plcs and public organisations, Comstar have a proven record of delivering comprehensive support.

Comstar contact:-

For further information about Comstar’s support services, contact Comstar on 08702 416417, through email at enquiries@comstar.co.uk or at www.comstar.co.uk



The SME's Gateway to Oracle Applications



“Implementing Oracle
is a strategic
business decision
that will allow
a company
to prosper”

A long-term business strategy

Choosing Oracle is a long-term decision which will support a company through significant growth, offering massive future functionality from a scaleable system that will ultimately provide long-term savings.

Your Oracle Applications Partner

Comstar have a track record of working with small and medium sized clients in the implementation and development of effective Oracle Applications based solutions. It is this proven methodology which enables Comstar to offer new users and those looking for future growth an inexpensive, affordable service from a highly experienced team.

An affordable solution

Comstar provide an affordable alternative to in-house teams, enabling SME Oracle users to benefit from a full range of Oracle Applications support and consultancy services, at pre-agreed fixed fees, from a company who have an unrivalled history of delivering on time and to budget.

Looking to the future

Having implemented the Oracle system, future support can be provided by Comstar through a range of solutions, enabling the system to grow with a client's business with the reassurance of the backing of one of the UK's most specialised and highly competent Oracle support teams.

Comstar Consultancy

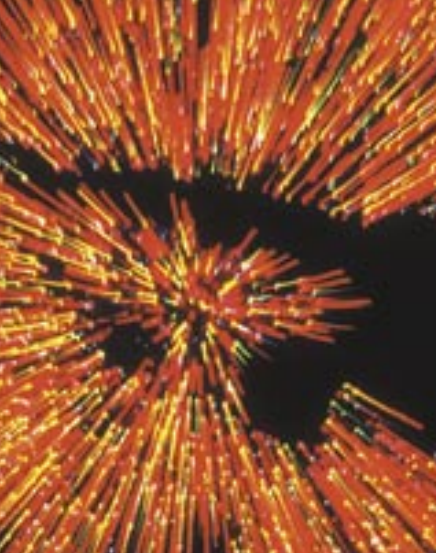
- Implementation and training
- Product upgrades
- Proactive support
- Development, enhancement and customisation of Oracle Applications

Comstar Contact:-

To find out more about Comstar's services for SME users of Oracle, contact us on 08702 416417, through email at enquiries@comstar.co.uk or at www.comstar.co.uk



Comstar Consultancy Services



SKILLED ORACLE
CONSULTANTS

PROVEN TRACK
RECORD

DELIVERING ON-TIME
— AND TO BUDGET



What Oracle users want

Implementing Oracle demonstrates a major business commitment, a commitment to a system which offers massive functionality, enormous growth potential and a complex but user-friendly environment which forms an integral part of future business strategy.

With such a powerful tool on hand, effective consultancy from experienced and trained Oracle developers, DBAs and business consultants is an integral part of getting the optimum functionality from Oracle Applications.

What Comstar can offer

Comstar offer a highly competent, flexible consultancy service, working with in-house teams, or independently, supporting clients through implementation of new systems, to upgrading, enhancing, developing and extending existing Oracle Applications systems.

It is Comstar's specialisation in Oracle Applications, drawing on intensive industry experience and bringing the benefits of working with numerous satisfied clients, at all levels, which puts the company ahead of other, less specialised consultancies.

Why choose Comstar?

Comstar is a small, highly experienced team of niche consultants with a proven track record of delivering a wide range of technical and business solutions to companies who range from national and international corporations, Plcs, public sector organisations and smaller private businesses.

Key Relationships

Comstar have forged a number of key business relationships with selected partners through which additional services, skills and capacity can be used to supplement Comstar's own skill areas.

Comstar Contact:-

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